



Smart

Communications

Corrections simplified

Providing Safety and Hope for Arkansans



Committed to public safety and providing professional management solutions and evidence-based rehabilitative initiatives for offenders

Our Mission

The Mission of the Arkansas Division of Correction is to provide public safety by carrying out the mandate of the courts; provide a safe, humane environment for staff and inmates; strengthen the work ethic through teaching of good habits; and provide opportunities for staff and inmates to improve spiritually, mentally, and physically.



Who is Smart Communications?

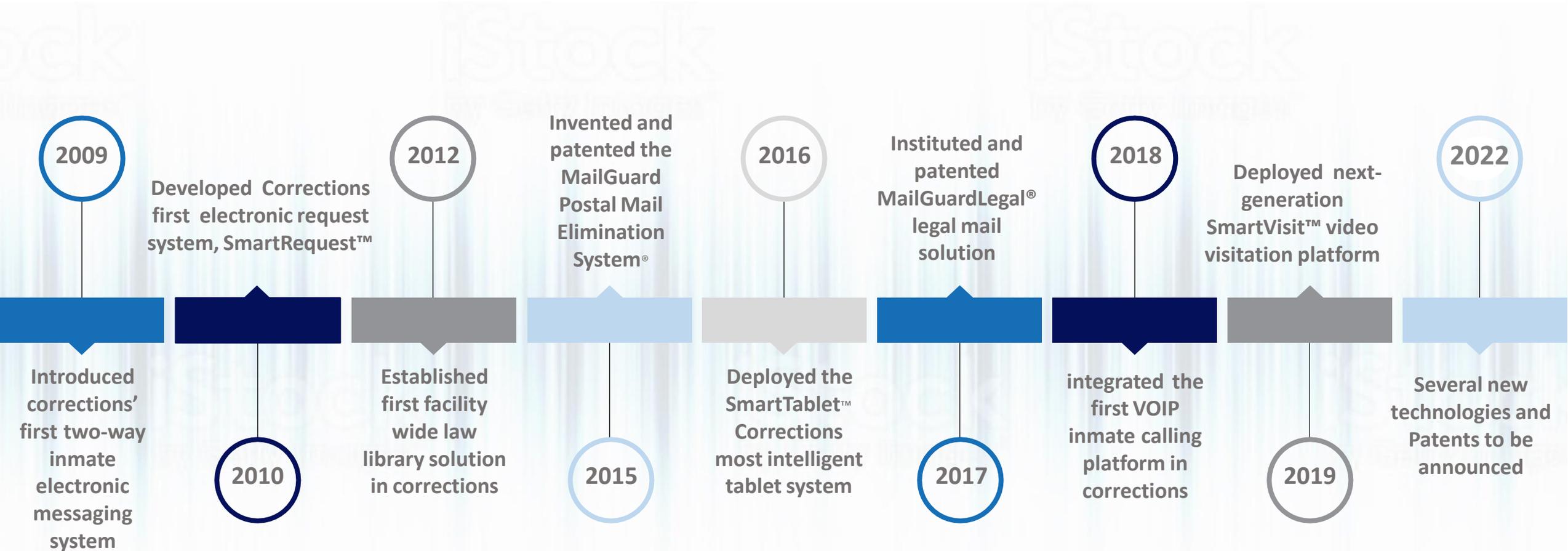
THE MOST INNOVATIVE
TECHNOLOGY COMPANY
IN CORRECTIONS

HISTORICALLY 3-5 YEARS AHEAD OF EVERY OTHER
VENDOR IN CORRECTIONS

How have we accomplished this?

A HISTORY OF FIRSTS

Our Timeline of Innovation and Implementation



We are proven innovators in corrections.
Where Smart goes, our competitors follow.

ABOUT SMART COMMUNICATIONS

Different Culture - Different Approach - Different Outcome

- Founded in 2009 with a mission to change the status quo of the Corrections industry.
- Core focus on serving the three communities associated with the corrections industry:
 - ✓ Agency personnel
 - ✓ Inmates
 - ✓ Family and Friends
- Organically grown from one account to over 150 agencies.
- All our technologies and services are solely developed, managed, and supported by our team of developers and lifelong employees
- Not for sale, not private equity owned and operated.

We are here to stay; we are here to make a difference.



2010
HUMBLE BEGINNINGS
ORGANIC GROWTH

The 100% Free Kiosk System

- ✓ Huge Cost Savings Per Inmate
- ✓ Multi-Function Paperless Kiosk
- ✓ Request And Grievance Forms
- ✓ Commissary Hosting
- ✓ Improve Jail Security
- ✓ New Revenue Stream
- ✓ Reduce Manual Labor
- ✓ Electronic Mail
- ✓ Vendor Neutral

SmartKiosk

By Smart Communication

Live Inmate Spy Tool
Real Inmates, Real Messages
Can you find illegal activity right now?

Inmate Kiosks are not just something else we offer
Free Inmate Kiosks are all we do!

Go Paperless

For Free... SmartKiosk

The 100% Free Kiosk System

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SmartKiosk

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SMART COMMUNICATIONS PARTNER AGENCY,
FEDERAL BUREAU OF PRISONS

MailGuard®, invented and patented by Smart Communications' CEO Jonathan Logan, eliminates 100% of contraband, narcotics and nefarious materials from entering corrections facilities through the postal mail. It creates a searchable database and provides a massive increase in investigative intelligence as well.



SMART COMMUNICATIONS PARTNER AGENCY,
PENNSYLVANIA DEPARTMENT OF
CORRECTIONS

Since 2015, Smart Communications has been keeping jail operators and inmate populations safe by providing a remote, virtual mailroom that processes and electronically delivers inmate postal mail for automated digital viewing on a SmartTablet™ or SmartKiosk™ device. No contraband, no labor, no cost.



SMART COMMUNICATIONS PARTNER AGENCY,
MASSACHUSETTS DEPARTMENT OF
CORRECTIONS

Once we solved the risks associated with conventional postal mail with MailGuard™, it became clear that a solution was also needed for legal mail. Enter **MailGuard Legal™**, our patented legal mail solution that closes the loop on contraband and harmful materials entering facilities.

Proudly serving over 150 Correctional facilities across the country

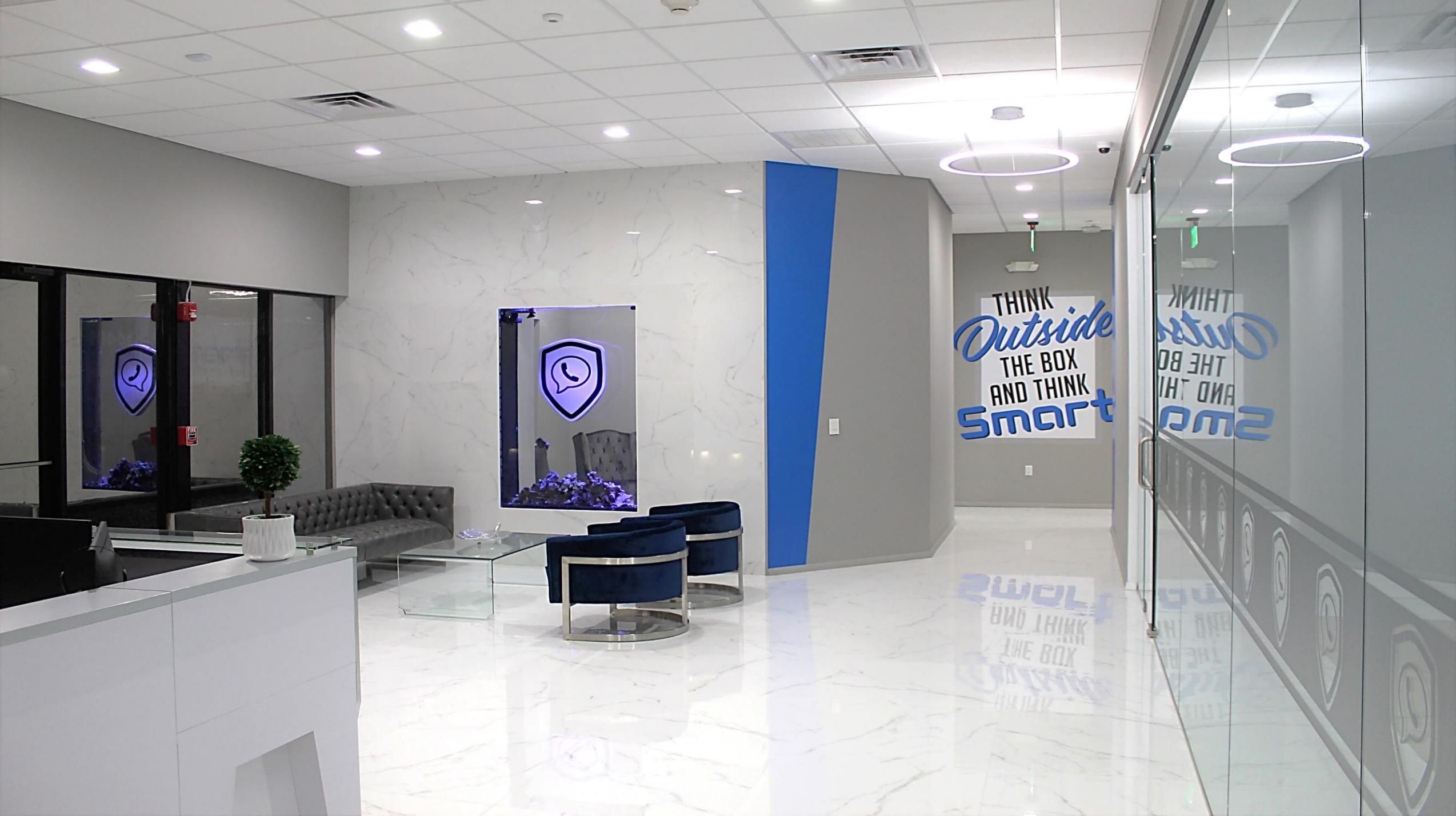




Smart Communications Corporate Headquarters, Seminole, FL

 **Smart**
Communications





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TEAMWORK MAKES
THE *Dream* WORK



Smart Communications' Plan to Revolutionize The Arkansas Department of Corrections



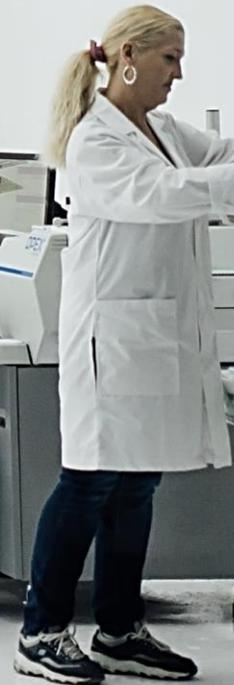
DIFFERENT. BETTER. SMARTER.

1. Eliminate Contraband and Drugs
2. Rehabilitate all Inmates
3. Educate all Inmates
4. Connect and Engage all Inmates for Free
5. Provide Reentry Programing to all Inmates
6. End the Revolving Door of Recidivism

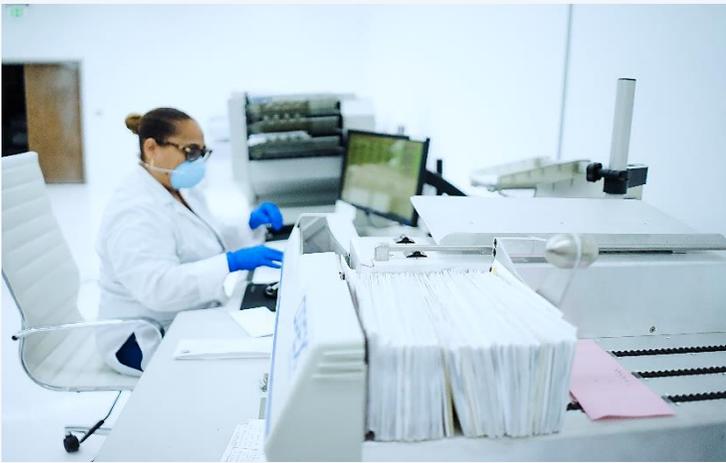
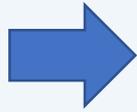




MailGuardTM
POSTAL MAIL ELIMINATION







SmartEcosystem™ Dashboard > Sales Demo Facility > Postal Mail

System Settings | Dashboard | Lockdown | Support | Reports | Schedules | Calendar | Housing Areas | Kiosks & Tablets | Content Providers | Inmates | Public Users | Commissary | Requests (188) | Grievances (37) | Medical (37) | Phones | Case Management | Messages

Search Mail | Pre-Defined Reasons | Print Batches | Print Packages

Postal Mail Viewer: LAUREN KANDRAC

Reference #:	770,569
From:	Oscar
To:	LAUREN KANDRAC (49832)
Posted to Server:	Not Available
Received:	04/23/2018
Status:	Pending Review
Link to File:	83a2d076-a426-0e8d-113cdb53f86f26cd.pdf
Actions:	Delete Postal Mail Reassign...

Support

If there is an issue with this piece of mail, please enter the issue below and a ticket will be opened with MailGuard support.

[Open Support Ticket](#)

Quarantine

This postal mail is currently pending review.

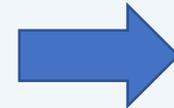
[APPROVE](#) [HOLD](#) [REJECT ALL...](#) [REJECT PART...](#)

Scanned Content

Page: 1 of 10 | Automatic Zoom

Export Status

This postal mail has not been exported with a batch yet.



Patented – MailGuardLegal®



- Secure, patented solution for privileged mail, eliminates 100% of contraband and narcotics from entering agency via privileged mail
- Attorney's pre-vetted for additional layer of security
- Mobile or stationary
- WiFi enabled
- Self-contained unit





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Rehabilitation

Once drugs are eliminated from the agency, proper treatment, therapy and education is required to change programmed habits, thought processes and behaviors; as a result, permanently correcting the mental illness and ending the drug addiction cycle.

- **Breaking Free substance abuse program**
- **Ted Talks**
- **Rehabilitative programming and coursework**



Smart
Communications



SMART COMMUNICATIONS & BREAKING FREE

Partnering to address Substance Use Disorders
in correctional facilities

Education

Building real-world skill sets, GED prep courses, college courses, court mandated courses, certificates and more. Learning the work = reward methods. Preparing for a confident reentry into society as a motivated, educated and skilled member of society.

- **SmartEd™ Courses and programming**
- **iPathways**
- **North American Learning Institute**
- **Khan Academy**

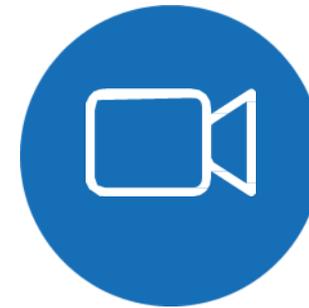




SmartTablet™

Connect and Engage

Smart Communications connects inmates, families, friends and communities with free communication via voice, video, text and postal mail. No inmates are left behind. Connecting inmates is critical to emotional, mental and even physical health. Fostering relationships, hope and mental strength helps inmates focus on a new future outside of prison walls.



Reentry

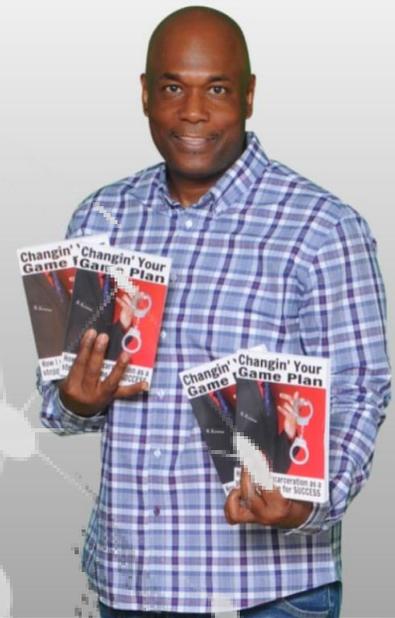
Transition back into society

Preparing inmates for a successful reentry into society is the final piece of the puzzle to end the epidemic cycle of recidivism. Giving proper mentorship, expectations, real world resources and programs for local Georgia communities.

- **SmartReentry™** - Monthly, custom-made video series produced by previously incarcerated individuals who have been successfully rehabilitated and have become reentry specialists. SmartReentry™ Provides information on available programs and resources that are specifically created for GDC inmates and communities. Giving real world perspective and advice, employment opportunities in local communities and more.
- **Breaking Free** - Continued substance abuse therapy and courses after release, using clinically proven courses and methods to continue successful habits and personal growth.

From: High School Dropout, Former Drug Dealer, Felony City, State and Federal Inmate
To: Bestselling Author, Motivational Speaker, Filmmaker, CEO of Reentry Services Group

Living A Life Powered By Change



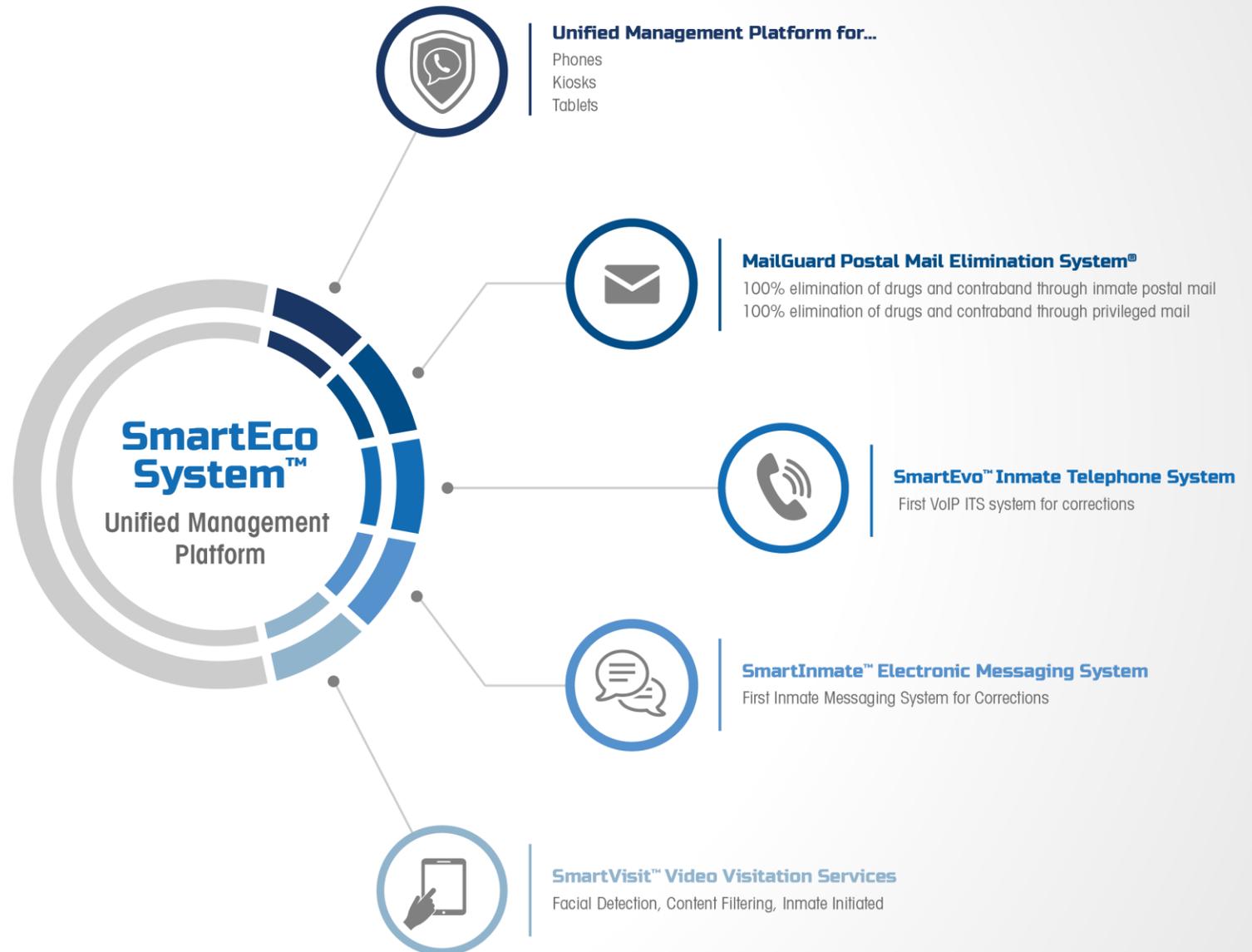
SINGLE SOURCE PLATFORM FOR ALL CONTROL - COMMUNICATION - AUTOMATION

SmartEco System™

Intuitive. Intelligent. Innovative.

Unified Management Platform

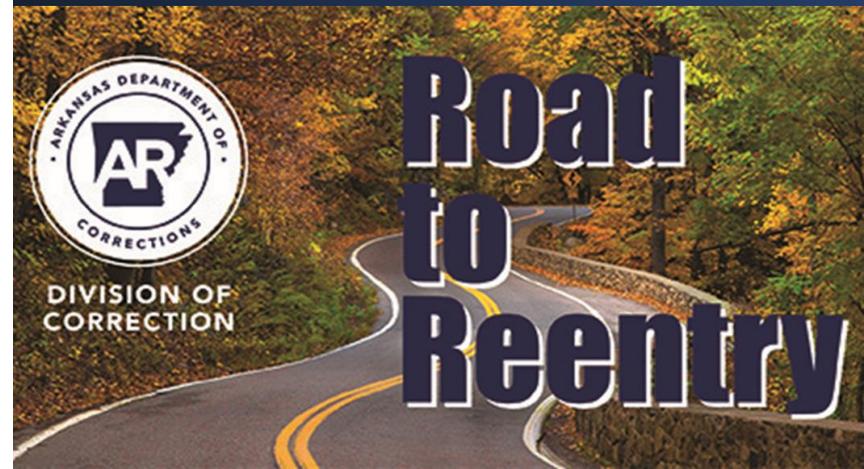
- Requests and grievances
- Commissary hosting
- Investigative intelligence tools
- Reporting tools
- Educational programming
- Reentry services
- Entertainment
- Video visitation services
- Electronic Messaging services
- MailGuard® Postal Mail Elimination
- MailGuardLegal®
- Inmate Telephone System





- Unified, single-source communications & administrative platform
- Contraband Free, Automated, Paperless Facilities
- Zero Cost, Turn-key Package
- No Inmates Left Behind, Totally Connected Inmate Population
- Transformed, Goal-oriented Inmate Environment

STRATEGIC VISION





*This is the
FUTURE OF CORRECTIONS
and we Welcome the
Arkansas Department of Corrections to it.*